

July 30, 2012

Comments of The UPS Store #2770

To: The Postal Regulatory Commission (PRC) concerning Docket # MC2012-26

I am writing this letter as the owner of a The UPS Store franchise in Phoenix, AZ. I am a small business owner that works hard to compete in my marketplace. I do not feel that the proposed changes to the P.O. Box by the USPS are fair in terms of competition. I believe this allows the USPS the ability to have an unfair competitive advantage vs Commercial Mail Receiving Agents (CMRA's) on the following points:

- Your requirement to handle mail for six months for departed or cancelled customers.
- The inability for PMB customers to file a change of address form once their contract has ended.
- The inability for PMB customers to get the same free forwarding service offered to PO Box customers.
- The forced use of a "PMB" or a "#" designator for CMRA customers.

I thank you for allowing me the ability to file my complaint in regards to this subject matter before you make your determination.

Sincerely,

Robin Oliphant
Owner
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